

Government of Tripura  
Office of the Medical Superintendent & Head of Office,  
A.G.M.C & G.B.P. Hospital, Agartala

No.F.2 (20)-Med/Gen/98/ 504-10

Dated, the 05/04/2016

MEMORANDUM

In reference to vide letter no. F.1(1136)-DHS/GS/2016 dated. 04/02/2016 a **Patients Complaints/Grievance Redressal Committee** is here by constituted with the following Officials of A.G.M.C to improve services for Agartala Government Medical College and GB Pant Hospital.


Patients Complaints/Grievance Redressal Committee :

- 1) Dr. K.K. Kundu : Chairman  
Principal, Agartala Govt. Medical College.
- 2) Dr. Pradip Sarkar, Assoc. Prof. : Member  
HOD/In-Charge, Surgery, AGMC & GBP Hospital.
- 3) Dr. Jayanta Roy, Assoc. Prof. : Member  
HOD/In-Charge, Gynecology, AGMC & GBP Hospital

TOR :


- This committee will be responsible for scrutinizing all complaints lodged by patient/party.
- The committee will take appropriate action on the grievance of patient/party.

To  
All concerned .....

  
Principal  
Agartala Govt. Medical College.

Copy to :

- 1) The PS to the Principal Secretary Health & Family Welfare, Govt. of Tripura for kind information to the Principal Secretary (Health).
- 2) The Director of Health Services, Govt. of Tripura, Agartala for kind information.
- 3) The Director of Medical Education, Govt. of Tripura, Agartala for kind information.
- 4) The Medical Superintendent, AGMC & GBPH for information.

  
Principal  
Agartala Govt. Medical College.